

# 1 - What do you look for in attending the monthly BCPA meeting?

Type	Description
<b>Knolwedge Sharing</b>	I want to gain an understanding of the types of business continuity challenges that companies face. I'm in the emergency power generation industry, large industrial generator systems like units used at data centers, hospitals, and water treatment facilities. All businesses need to address the possibility if a loss of utility power and how they will continue operations. I interact with companies who buy these systems, the engineering firms that specify systems and contractors who install them. I'm looking to increase my knowledge of the challenges that business face so that I can provide better guidance to the companies and people that I work with.
<b>Knolwedge Sharing</b>	Topics relating to information technology
<b>Knolwedge Sharing</b>	I really look for new ideas that I can apply to my work and gain from other's experience and examples. I really would enjoy more networking opportunities with the membership to talk about work projects.
<b>Networking Opportunities</b>	Happy Hours
<b>Networking Opportunities</b>	I would like there to be more opportunities to engage with other members at monthly BCA meetings- I know we can come a little early and stay a little after to chat, but it's hard to make new connections or even talk about the work we're currently doing that might benefit others or ourselves. It would be nice if there was a little more structure (for those interested) to network and knowledge share, maybe for even 10-15min after the monthly meetings. I would like to get to know more members.
<b>Professional Development</b>	Provides CEAPS to keep my CBCP and MBCP active

<b>Summary</b>	<b>Members are looking for more informal knowledge sharing and networking opportunities.</b>
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<b>Actions</b>	<b>BCPA Board will schedule more Happy Hours and informal discussions after membership meetings.</b>
<b>Actions</b>	<b>Educate membership on CEAPs that we do provide.</b>

## 2 - How can we add to the experience and value you get out of the BCPA?

Type	Description
<b>Committees</b>	The organization does well, but perhaps a sub-committee could enlist the thoughts of retired members
<b>Duplicate Entry</b>	Doing a good job already - would like a repository of materials presented at meetings, if possible
<b>Duplicate Entry</b>	A departure , but consider how it might become more collaborative discussion rather than always a classroom environment?
<b>Duplicate Entry</b>	It feels like there used to be more panel discussions - I like those for the conversations that they generate.
<b>Knowledge Sharing</b>	Increase the opportunities to share Knowledge, either through more networking opportunities in the meetings or roundtable discussions.
<b>Knowledge Sharing</b>	would like a way to connect with other members where I would be able to bounce questions or ideas off of
<b>Knowledge Sharing</b>	Would like to get topics about how other companies are dealing with XWZ (whatever topic).
<b>Meeting Format</b>	It feels like there used to be more panel discussions - I like those for the conversations that they generate.
<b>Meeting Format</b>	A departure, but consider how it might become more collaborative discussion rather than always a classroom environment?
<b>Meeting Format</b>	have more fortune 50 discussions like the Target presentation
<b>Meeting notification</b>	announce the topics/speakers further in advance, if possible.
<b>Meeting Topics</b>	Broader discussions outside specific IT issues.
<b>Meeting Topics</b>	Continue to have broader BC topics, healthcare related
<b>Meeting Topics</b>	continued variety of speakers/topics
<b>Meeting topics</b>	More of a variety of speakers/ presenters
<b>Meeting topics</b>	Include IT more in future meetings.
<b>Meeting topics</b>	I support the business unit side of BCP so a lot of the data center visits and such don't benefit me much.
<b>Meeting topics</b>	Raise the bar on speaker knowledge
<b>Meeting topics</b>	Have speakers geared towards types of business example Financial, Manufacturing, Health Care and their regulations
<b>Meeting topics</b>	different topics
<b>Meeting topics</b>	Better quality speakers
<b>Meeting topics</b>	Add topics such as How to evaluate Vendor Resilience, public/private/hybrid cloud recovery strategies, resilience program analytics/maturity/score carding
<b>Membership growth</b>	Increase membership and attendance rates
<b>N/A</b>	Not sure at this point since I haven't been able to attend many meetings due to work schedule conflicts
<b>Networking Opportunities</b>	More social events that encourage networking.
<b>Networking Opportunities</b>	Schedule speakers which address my topics of interest (BC, crisis management, Appendix J) and do additional member forums.
<b>Networking Opportunities</b>	Expand the networking opportunities
<b>Networking Opportunities</b>	More networking. Meet members and learn about what they do. Maybe a member directory with a short description of what areas people are practicing in.
<b>No Comment</b>	Nothing at the moment
<b>Positive Comment</b>	I have been happy with the value that the BCPA provides.
<b>Positive Comment</b>	Continue to present interesting speakers.
<b>Positive Comment</b>	You are doing great!
<b>Positive Comment</b>	continue to promote even if some of us can not always attend
<b>Positive Comment</b>	Continue to engage speakers on a variety of topics.
<b>Positive Comment</b>	good speakers
<b>Positive Comment</b>	Programing has greatly improved - keep up the great work

<b>Positive Comment</b>	I find the BCPA very valuable and have no suggestions
<b>Positive Comment</b>	not sure, i get value when I'm able to attend
<b>Positive Comment</b>	You are doing just fine
<b>Positive Comment</b>	Continue to provide topics of interest
<b>Positive Comment</b>	Keep bringing in great speakers on relevant topics! Overall this past year I was very pleased and interested in the speakers, and it adds great value!
<b>Positive Comment</b>	excellent speakers
<b>Speakers</b>	Hire more professional speakers with the dues we pay.
<b>Surveys</b>	Continue to solicit input from members.
<b>Volunteer</b>	Sponsor volunteer activities, look at mentorship opportunities
<b>Website Content</b>	I like website content since it's available at any time.
<b>Website Content</b>	Doing a good job already - would like a repository of materials presented at meetings, if possible
<b>Website Content</b>	Links to good articles
<b>Website Content</b>	A better website that has more information I can use for development and networking with other members.

<b>Summary</b>	<b>Members are looking for great speakers and topics that align to all areas of BCP, improved website content, and a variety of networking events.</b>
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<b>Actions</b>	<b>Evaluate meeting topics/speakers based on requests and membership work area population for 2018</b>
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### 3 - What topics or discussions would you like to see on the agenda this year?

Type	Description
Active Shooter	active shooter, executive presence, crisis management, how to present effectively
Appendix J	Appendix J, crisis communications best practices sharing, professional development opportunities
BIA	Conducting a Business Impact Analysis and Risk Assessment
BIA	Conducting a Business Impact Analysis and Risk Assessment
Business Continuity	How are BC considering ERM or other departments inputs into critical processes
Certification	How to prepare for DRII or BCI certification, and information in #2 above
Crisis Management	Crisis Management
Cyber-security	More about cyber attacks and secondary back up
Cyber-security	more on Cyber BCM
Cyber-security	cyber resilience
Cyber-security	scenarios that involve Cyber attacks, civil unrest
Cyber-security	Integration between Cyber-security and BCP/Crisis Management
European Union Law	European Union Law that becomes enforceable May 25th, 2018 and forbids the transmission of any personal employee data (i.e. Personal Home, Cell phone numbers & email address) outside of the EU boundaries. A very large fine is imposed if there is a confirmed breach. <a href="https://en.wikipedia.org/wiki/Data_Protection_Directive">https://en.wikipedia.org/wiki/Data_Protection_Directive</a> This is an important law to understand, for any company with employees in the EU area.
Exercises	Lessons learned from exercises/real events
Exercises	Business Resiliency / Contingency Planning; Tabletop exercises
Exercises	best practices in exercising plans
Exercises	How to combat the expectation (swallow the reality...?) that BC training/exercises should or should not be focused on the entire enterprise. In my area we work diligently just to get good exercise participation from our planning audience, but I've overheard expectations/assumptions from sister teams that we could or should be leading enterprise-wide exercises- exercises that sound to be in the facilities / access control / security lane. Open to ideas!
Exercises	Conducting BC exercise in Healthcare
Exercises	Business continuity as part of corporate risk management; creating realistic scenarios for exercises
Financial Risk Topics	Since I represent a bank, more active shooter or cyber attack or recovery situations that are applicable to banks would be beneficial.
Government	"To what extent can the current US Administration impact how we do our jobs?"
ITDR	More topics related to IT Disaster Recovery would be ideal for me
ITDR	Anything IT related.
ITDR	DR for Cloud Computing
ITDR	More ITDR topics that talk about cloud strategies.
ITDR	More about DR/trends in DR
ITDR	Variations on Colocation and DR and Cloud
Multiple	How to evaluate Vendor Resilience, public/private/hybrid cloud recovery strategies, resilience program analytics/maturity/scorecarding
Multiple	Vendor Management as it Relates to BC/DR, Hosting Production and DR in AWS/Azure, Emergency Management at Corporations
Panel Discussions	More panel discussions
Power Outages	multi day power outage
Public/Private Knowledge Sharing	both public and private entity knowledge sharing
Regulations	"what's New" in regulations over our industry, How DR Strategies are changing with new technology, "Hot Topics"- new challenges/direction/recovery
Risk Management	Risk Management
Risk Management	Risk management concepts - methods of minimizing risk

<b>Risk Management</b>	Risk assessments, emerging risks and lessons learned from incidents are good topics. I haven't been able to make many meetings recently so these may be getting adequate coverage. I don't get excited about vendor presentations unless they are heavily focused on education versus their product that solves all problems...
<b>State/Federal Speakers</b>	BC & DR State and Federal presenters (I know the FBI is coming this month. Thank you!)
<b>Supply Chain</b>	supply chain, crisis management
<b>Templates</b>	Sharing and offering conversations around templates actually being utilized
<b>Tools/Programs</b>	Tools and how to get more out of programs
<b>Tools/Programs</b>	Discussion of state of the art BC planning tools (software)
<b>UMSA Awareness</b>	Integration between Cyber-security and BCP/Crisis Management
<b>Vendors</b>	Vendor Resiliency
<b>Vendors</b>	3rd and 4th party vendor mgmt. Specific tools, processes that people are using that work. I think some discussions on local risks (e.g. the one about carrier hotel was great).
<b>Vendors</b>	vendor management and how other companies are managing that risk
<b>Work place violence</b>	Work place violence

<b>Summary</b>	<b>Varying inputs on topics that we can leverage for future ideas</b>
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<b>Actions</b>	<b>Review with program director</b>
<b>Actions</b>	<b>Incorporate ideas into networking events and informal discussions after membership meetings</b>

<b>Top Hits</b>	<b>#</b>
<b>Exercises</b>	<b>6</b>
<b>ITDR</b>	<b>6</b>
<b>Cyber-security</b>	<b>5</b>
<b>Risk Management</b>	<b>3</b>
<b>Vendors</b>	<b>3</b>
<b>BIA</b>	<b>2</b>
<b>Multiple</b>	<b>2</b>
<b>Tools/Programs</b>	<b>2</b>

**4 - Are there any reasons why you aren't attending the monthly BCPA / networking events?  
(check all that apply)**

<b>Summary</b>	<b>52% have work conflicts, 22% topics are not applicable, 12% location conflicts, 42% attend frequently</b>
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<b>Actions</b>	Continue to manage website content and social media for members that can't attend meetings
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<b>Actions</b>	Validate program topics align to membership needs
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<b>Actions</b>	Research recording meetings, webinars, etc for members who cannot attend
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**5 - As a BCPA member, there are multiple social media platforms to connect with the BCPA and its members. Which are your preferred methods of engagement / discussions? (Please rate your options)**

- 1 Emails
- 2 Website
- 3 LinkedIn
- 4 Facebook
- 5 Twitter

<b>Summary</b>	<b>LinkedIn, Facebook and Twitter were Top 3</b>
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<b>Actions</b>	Emphasis use of email and website communication / content
<b>Actions</b>	Understand social media use for LinkedIn, Facebook, Twitter

## 6 - What area/s of Business Continuity Management are you currently practicing? (check all that apply)

Answer Choices	Responses	
▼ Crisis/Emergency Management	60.00%	30
▼ IT Disaster Recovery	52.00%	26
▼ Business Continuity/Contingency Planning	82.00%	41
▼ Vendor Resilience	44.00%	22
▼ Other (please specify) <span style="float: right; color: teal;">Responses</span>	18.00%	9
Total Respondents: 50		

Type	Description
?	I sell emergency power generation solutions that companies buy to back-up critical functions. Previously, I was a P&C Broker helping companies manage their risk. My observation is that many people who participate in BCPA, are focused on IT/DRP. The industrial power industry has a nexus with all of the areas listed because they all require power from permanently installed systems to maintain operations during a utility loss to establishing plans to rent portable power units that may be covered under the insurance program subsequent to a covered cause of loss. Many companies don't think about this until they need it.
<b>Audit</b>	BCP program audit/assessment
<b>DR/BC</b>	I help companies develop and proof a DR plan where applicable, BC is a larger scope.
<b>Emergency Management</b>	Although I am retired, I am still called on to offer assistance with Emergency Management and IT Disaster Recovery.
<b>Insurance</b>	Insurance and Employee Mass notification
<b>Physical Security</b>	Risk Management and Mitigation - especially applied to physical security
<b>Positive Comment</b>	FYI- The location is convenient, subject matter is always interesting Thank you
<b>Risk Management</b>	Risk Assessments, Risk Analysis
<b>Risk Management</b>	I've been working on IT risk management and internal audit client projects the past couple years that has limited my opportunities to attend the meetings.

<b>Summary</b>	<b>See results above</b>
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<b>Actions</b>	Validate meeting topics cover areas of work equally
<b>Actions</b>	Supplement meetings with networking opportunities that focus on various topics
<b>Actions</b>	Update BCPA website to speak to all areas of interest